

Dear HIP stakeholders and navigators,

As we approach the end of the year, we also approach the implementation of the changes to the Gateway to Work program. Gateway to Work is part of the Healthy Indiana Plan that helps HIP members find work, education or volunteer opportunities. As part of the current waiver that authorizes HIP to continue, beginning in 2019, participation in Gateway to Work will be required for many HIP members, unless they have an exemption. After a six-month phase-in period, requirements will gradually increase to 20 hours per week by mid-2020. Details on the exemptions, qualifying activities and the timeline are found on our Gateway to Work website.

As you work with your clients, members and partners, please be aware that the state and the managed care health plans will be sending a series of communications through the rest of this year and next. HIP members may have questions about these communications and the program in general. We encourage you to refer members to our website, but also make use of this FAQ document, which should help you answer their questions.

Member communications

Between now and early 2019, each HIP member will receive at least five pieces of mail with information about Gateway to Work. These include:

- In mid-September, every HIP household will receive the attached general information postcard.
- In October, they will receive a second postcard primarily to inform them of the Nov. 1 –
 Dec. 15 <u>health plan selection period</u>, but this postcard will also contain basic
 information about Gateway to Work.
- In November, each member will receive a general/informational letter about Gateway to Work from their health plan (managed care entity).
- Also in November, the state Division of Family Resources will begin to send official
 notice of each member's status in the Gateway to Work program informing them
 whether or not they are exempt, are meeting the requirements or will need to meet
 participation requirements in 2019.
- In February 2019, the health plans will send another individualized letter to each member letting them know about their status, how the health plan can help them with

their participation requirements, website resources, online assessment and benefit portal log in details.

Other communications, such as our member emails and digital advertising continue throughout the year.

Partner meetings continue

HIP's Gateway to Work team is on the road looking for organizations to help Hoosiers participating in Gateway to Work find opportunities to work, learn or serve and successfully meet their Gateway to Work requirements. Several informative sessions remain. All sessions will be from 11 a.m. – noon local time.

September 13, Lafayette - Goodwill Excel Center, 615 N. 18th St.; 11 a.m. – noon EDT

September 19, Bedford - St. Vincent Dunn Hospital, 1600 23rd St.; 11 a.m. – noon EDT

October 3, Evansville - St. Vincent Evansville Hospital, 3700 Washington Ave.; 11 a.m - noon CDT

October 5, Gary - Covering Kids and Family Coalition member, Community Healthnet Health Centers, 1021 W. Fifth Ave.; 11 a.m. - noon CDT

October 10, Noblesville - Goodwill Excel Center, 300 N. 17th St.; 11 a.m. - noon EDT

If you are interested in the Gateway to Work program or partnership options but these dates don't work for you, please email FSSA.GatewaytoWeb@fssa.IN.gov or contact Colin Woods at Colin.Woods@fssa.in.gov.

Attachment: <u>HIP POST CARD</u>